



Office of
Interprofessional Health Education & Research

"Interprofessional Client-Centred Collaborative Practice involves a partnership between a team of health providers and a client where the person retains control over his/her care and is provided access to the knowledge and skills of team members to arrive at a realistic team shared plan of care and access to the resources to achieve the plan"

Dr. Carole Orchard, 2007



TEAM^c
Toolkit to Enhance and Assist
Maximizing Team Collaboration



What is TEAM^c?

- TEAM^c is a toolkit comprised of six on-line modules that can be facilitated within organizations or agencies to assist teams in developing their capacity to work in interprofessional client-centred collaborative teams.
- TEAM^c has evolved from research and projects in health care team development and is based on the use of a participatory appreciative inquiry model of teamwork building, anchored within competencies for interprofessional collaborative practice.
- TEAM^c is a toolkit that can be licensed by organizations and agencies for their use, with customized timetables set individually for teams.
- TEAM^c includes facilitator guidelines for the program, powerpoint slide sets, worksheets, feedback and reflection forms for each workshop.
- TEAM^c facilitator training is also provided through Western University 3-4 times each year to assist in preparing facilitators to support team learning.
- TEAM^c licences also provide access to psychometrically developed measurement instruments for assessing team collaboration and an individual's affinity towards working interprofessionally.

Licensing Information

The TEAM^c toolkit was developed by Dr. Carole Orchard, Professor & Coordinator of Interprofessional Health Education & Research at Western, and is based on a program of research with health program students and practitioners carried out in simulated and in practice settings.

For further information about the toolkit and the pricing of licenses please contact:

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TEAM^c Workshops

Workshop 04

Moving the Collaborative Team to a Design

In this workshop, you will have the opportunity to move from the Interprofessional Patient-Centred Collaborative Model towards a plan to develop the design for your team's practice.



Workshop 05

Moving the Collaborative Dream into a Design

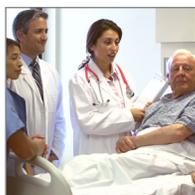
In this workshop, your team's destiny evolves by delivering the design through an operational plan, your Destiny Map. Your team will create evaluative markers to use over time for reflection on collaborative teamwork.



Workshop 06

Testing the Interprofessional Care Team Delivery

In this workshop, you will be given the opportunity to use a relevant case scenario to try out your dream team functioning in a safe environment, reflect on this trial, and try out the dream based on your reflections. You will then determine what, as a team, you still need to work on to realize this dream for your interprofessional collaborative teamwork.



What does the toolkit contain?

- Facilitator guidelines to assist in implementation of the workshops
- Powerpoint slides for each workshop that align with included facilitator notes
- Feedback forms for each workshop
- Reflection sheets for each workshop
- Access to instruments to measure movement towards interprofessional patient-centred collaborative practice



Toolkit Goals

TEAM^c helps to deliver patient-centered care in a participatory, collaborative, and coordinated approach to shared decision making around health and social issues.

The main goals of this workshop series are:

1. To assist practicing professionals to identify the strengths their current team practices bring to collaborative practice.
2. To build from the team strengths in creating a 'dream' team functioning environment that:
 - enhances the quality of care provided to patients and their chosen family member, and
 - supports effective interprofessional communications across health providers, patients and family members that leads to best practices in health care delivery.
3. To build onto team strengths in working together to:
 - allow health providers to be fully utilized to their full scopes of practice, and
 - ensure all members of the team's knowledge, skills and expertise are used within teams.
4. To create an action plan to integrate strengths and enhancements to team functioning.
5. To test the operationalization of the 'dream' in achieving identified team functioning outcomes.

TEAM^c Workshops

Workshop 01

Discovering Interprofessional Teamwork

In this workshop, you will discover the strengths within your team, clarifying the knowledge, skills and expertise you all bring to the group and the strengths you might not be capitalizing on.



Workshop 02

Our Teamwork

In this workshop, there is a focus on team communication structures and leadership and how these help keep all members on track; informed patient care; connect members across the team, and within interpersonal relationships.



Workshop 03

Ideal Interprofessional Collaborative Team Functioning

In this workshop, a patient/client will join your team. Together, you will work to build onto strengths of the existing team and begin to identify where changes can be made to enhance more effective working relationships that fit with patient and family member needs as well.

